



Technical Doctor Inc
 1040 W. Adams St. STE: 466 ♦ Chicago, IL 60607
 (w)630-433-7453 ♦ (f) 312-666-7295

Attachment B to Contract Agreement

CONTRACT SERVICES AND COMPENSATION

Scope: Technical Doctor Inc agrees to provide Technical Consulting and End-user support services under this MSP (Managed Service Provider) Agreement within the following general categories: -

1. **PM HOURS** : Provide Consulting Services in the following areas: (5 hours free - \$625 value)
 - a. Technical Consulting Services
 - b. Assessment Services
 - c. ***Meaningful Use Services**
 - d. Vendor Engagement Services
 - e. Business Strategy Consulting Services
2. **SUPPORT OPTIONS:** Provide assistance in purchasing and installing necessary vendor supplied updates:
 - a. Server updates (software and hardware)
 - b. Desktops updates (software and hardware)
 - c. Laptops updates (software and hardware)
 - d. Tablets updates (software and hardware)
 - e. Printers driver updates and troubleshooting print problems
 - f. Router configurations (if vendor support has been purchased)
 - g. VPN (if vendor support has been purchased)
3. Provide monthly verification that routine processes are being performed and are being executed successfully.
4. Provide monthly inspection to confirm that installed applications are up to date on desktops.
5. Continue to assist in obtaining IT hardware/software quotes.
6. Provide additional Ad Hoc assistance and/or consulting sessions upon request for fee

SUPPORT OPTIONS - MARK and "X" in the boxes you choose

2 YEAR unlimited support (PC/EMR) * most cost effective * 5 free PM hours <i>(Anytime 60 day out clause)</i>	
Network: \$250 per location/site _____	<input type="checkbox"/>
Server: \$100 per server OS _____	<input type="checkbox"/>
PC/Laptop/Tablet: \$35 x _____ per machine: = \$ _____	<input type="checkbox"/>
Extended Support hours: Mon – Fri 7AM-8PM and Weekends: 8am – 5pm: \$300 \$ _____	<input type="checkbox"/>
Total: \$ _____ per month	

INITIAL: PRACTICE _____

INITIAL: TD _____

www.technicaldr.com

Technical issues: support@technicaldr.com

©Copyright 2011 Technical Doctor Inc. All Rights Reserved. This content may be copied in full, with copyright, contact, creation and information intact, without specific permission, when used only in a not-for-profit format. If any other use is desired, permission in writing from Technical Doctor Inc's Owner is required.